



# APPOINTMENT

## *Cancellation Policy*

Our objective is to deliver high-quality care on schedule. We have to put in place an appointment cancellation procedure to do this. Due to the high demand for appointments, and for protection against lost revenue, your prompt cancellation allows another individual to receive timely care, and ensures our small business can continue providing our services without financial interruption. With the help of this policy, we can make better use of the appointments we have for our customers.

At the time of booking your appointment, you will be asked to input your payment information through our secure, third-party scheduling system. Your payment will not be charged at the time of booking. If you cancel within 24 hours, or do not show up for your appointment, you will be charged a lost appointment fee of 100% of the cost of cancelled services if you cancel with less than 24 hours notice.

We plan our services carefully and thoroughly. If you are more than 15 minutes late to your appointment, we will not be able to continue with your appointment. You will also be charged the lost appointment fee if you are more than 15 minutes late for your appointment and are therefore considered a no-show, even service is rescheduled.

I accept to be bound by the conditions of the appointment cancellation policy, having read it and fully understanding it. In the event of a missed appointment, cancellation, or reschedule during the 24 hour timeframe allotted, I consent to paying the lost appointment charge.

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*Client printed Name*

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*Client signature*

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*Date*



# PHOTO & VIDEO

## Release Form

I, \_\_\_\_\_, hereby consent to the use of my photographs and/or videos for documentation and promotional purposes by High Tide Lash Bar, LLC in accordance with the terms and conditions outlined below.

### TERMS AND CONDITIONS:

**Release of Images/Recordings:** I grant High Tide Lash Bar, LLC permission to photograph and/or record my face during facial treatment sessions. These images and/or recordings may include close-up shots of my face and the process of the facial treatment.

**Purpose of Use:** I understand that the photographs and/or videos may be used for the following purposes:

Documentation of treatment progress for professional and reference purposes.

Promotional materials, including but not limited to website content, social media posts, brochures, and advertisements, to showcase the results and services provided by High Tide Lash Bar, LLC.

**Identity Protection:** I acknowledge that High Tide Lash Bar, LLC will take reasonable steps to protect my identity. My full name or any personal information will not be disclosed alongside these images or videos unless I provide separate written consent for such disclosure.

**No Financial Compensation:** I understand that I will not receive any financial compensation for the use of my images and/or recordings by High Tide Lash Bar, LLC.

**Retrieval and Deletion:** I understand that I may request the retrieval and deletion of any images and/or recordings containing my likeness at any time by contacting High Tide Lash Bar, LLC in writing. However, High Tide Lash Bar, LLC may not be able to remove already published material from third-party sources, such as social media platforms.

**Duration of Consent:** This consent is valid indefinitely, unless revoked in writing by me.

**Rights of Refusal:** I reserve the right to refuse the use of any specific images and/or recordings that I find objectionable.

I have read and understood the terms and conditions outlined in this Photo & Video Release Form, and I voluntarily provide my consent for High Tide Lash Bar, LLC to use my photographs and/or videos for the purposes described above.

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Client printed Name

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Client signature

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Date



# GUEST & MINOR POLICY

At High Tide, we prioritize the safety and well-being of our clients, as well as maintaining a conducive environment for providing quality services. Therefore, we kindly request your cooperation in adhering to our Guest Policy outlined below:

Our premises contain a variety of expensive and potentially dangerous items, chemicals, and electronics. Due to the nature of our services, neither the service provider nor the client are physically unable to monitor guests (including children) during the appointment.

Due to the nature of our services and the equipment involved, any unattended guests or children pose a liability risk. High Tide cannot be held responsible for any injuries, damages, or losses incurred by guests left unattended.

In order to provide you with the best possible service, our team needs to focus on the task at hand without any distractions. The presence of guests may hinder the efficiency and quality of our services.

Guests are strongly discouraged from accompanying clients during appointments. If a client insists on bringing a guest, the guest must wait outside in the hallway for the duration of the appointment.

In the event that a guest is unable to wait outside or disrupts the appointment, the client will be asked to reschedule the appointment, and the lost appointment (cancellation) fee will be charged to compensate for the loss of appointment. We appreciate your understanding and cooperation in maintaining a safe and efficient environment for all clients and staff.

I accept to be bound by the conditions of the Guest and Minor Policy, having read it and fully understanding it. In the event that I do bring a guest and the guest is unable to wait outside of the room for the entirety of my appointment, I consent to paying the lost appointment charge, and understand that my appointment will immediately cease, and need to be rescheduled. I agree that I am liable for my guests' behavior and safety, and agree to pay any damages that my guest(s) may cause.

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*Client printed Name*

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*Client signature*

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*Date*