

Coronavirus | COVID-19 SERVICE UPDATES

Fairchild continues to work to keep patients and staff safe while caring for our community.

As part of our efforts we would like to keep our local community informed as to the precautions and measures we are putting in place.

What does this mean for the hospital?

Fairchild Medical Center has eliminated or reduced visitors entering the hospital. The current visitor policies are as follows (and are subject to change at any time):

- No visitors for inpatients, with few exceptions if they pass screening.
- Delivering mothers will be allowed one support person.
- Pediatric patients will be allowed one support person.
- Emergency Department, Diagnostic testing for Lab and Imaging will allow for one support person if they pass screening.

What is the screening process?

At this time all patients, visitors and team members entering the hospital and clinics will be verbally screened and their temperatures taken. Screening will look for fever, cough, and shortness of breath. Those patients who fail screening will be masked, and visitors who fail will be asked to wait for the patient receiving treatment outside of the hospital.

Inpatient and Diagnostic Testing

Fairchild Medical Center remains dedicated to meeting the inpatient and diagnostic testing needs of the community.

- Emergency Department demand remains high, and our plans are to be flexible to expand capacity as the need arises to meet local need.
- Laboratory services will continue to meet the needs of our Emergency Department, inpatient and outpatient testing ordered by providers. No service changes are expected for the Laboratory at this time.
- Diagnostic Imaging will continue to meet the needs of our Emergency Department, inpatient and outpatient testing ordered by providers.
- Effective March 19th patients scheduled for screening annual mammograms with no history of prior issues will be re-scheduled for May. Bone density services will also re-schedule patients as appropriate for May.

What does this mean for the clinics?

Both Fairchild Medical Clinic and Scott Valley Rural Health Clinic will allow only one visitor per patient in the clinic, both patient and visitor will be screened. Screening will look for fever, cough, and shortness of breath. Those patients who fail screening will be masked, and visitors who fail will be asked to wait for the patient receiving treatment outside of the hospital.

- **Primary Care** continues to meet the needs of our sick patients. Providers are reviewing schedules to reduce exposure where possible.

- **Scott Valley Rural Health Clinic** will be available to care for sick patients during modified hours the week of Monday, March 23 – Friday, March 27, 2020. Hours are 8 a.m. to 12 p.m.
- **Fairchild Express Care** continues to offer a reduced fee of just \$10 for or patients with non-emergency medical needs. Most visits take less than 15 minutes and providers are able to write prescriptions for specific needs when appropriate. This service is quick and convenient and is most often used for cases of Upper Respiratory Illness, UTIs, Bladder Infections, Skin Rash and Eye Infections. Fairchild Express Care is available 7 days a week from 8 a.m. to 8 p.m. To get started download our easy-to-use mobile app from the iOS App Store or Google Play Store or visit fairchildexpresscare.org.
- **Surgeries** needed on an urgent basis will continue, however non-urgent/elective surgeries will be postponed at the discretion of the surgeon. Surgery clinic will continue post-surgical follow-up appoints as needed.
- **OB/GYN Clinic** will reduce their scheduled annual appointments based on providers review to limit the exposure of pregnant women to others. Pre-and post-natal appointments will be scheduled under provider guidance.
- **Orthopedic** procedures that can be postponed will be, however the post-surgical follow-up appointments at the Orthopedic clinic will be maintained.
- **Mental Health Clinic** will maintain needed schedules for recurring patients to maintain mental health.
- **Pediatric Clinic** will continue to see sick children as well as children for immunizations and well-child appointments. Parents and guardians are encouraged to ensure children do not miss their immunization and immunization booster appointments. Maintaining the recommended schedule set forth by the American Pediatrics Association protects children against a variety of diseases.
- **Dental Clinic** has suspended non-essential/non-urgent dental care until at least April 16th, 2020 following recommendations from the American Dental Association. The anticipated re-opening date is subject to change based on further recommendations. During this time patients may call the clinic at (530) 842-3507 if they feel they have urgent needs, and a provider will make arrangements to meet these urgent dental needs.
- **Medication Administration** treats patients with acute conditions. Services for this clinic will largely remain unchanged.

What does this mean for Rehabilitation Services?

Rehabilitation locations will remain open to treat patients on a case-by-case basis.