

Privacy statement

Privacy policy

Under the General Data Protection Regulation (AVG) and General Data Protection Regulations (GDPR) law, we provide you with the following information about the recording and retention of your information when you visit our website and/or use it to make a booking with Bed & Breakfast Cortijo Sylvestre (hereinafter Cortijo Sylvestre)

Cortijo Sylvestre, Camino de Magiaza, Parcela 125, Riogordo, records some data about you for the following purposes and legal bases:

- Functional cookies. These are used to process any booking made at Cortijo Sylvestre.
- The use of your name and address to reach a booking agreement. These data are necessary for the execution of a contract and to be able to make the resulting invoice.
- The personal data necessary for the night register. We are obliged by law to keep a night register in connection with the tourist tax to be collected and paid by us.

What do we record

- If you contact us via the contact form: Name and e-mail address
- When you make a booking through our reservation system: First name, Last name, Gender, Address, City, Postcode, Country, E-mail address, Social Security number and any special (dietary) requirements you might have.
- When you visit our website, cookies are automatically stored. Cortijo Sylvestre only uses technical and functional cookies. The cookies we use are necessary for the technical functioning of the website and your ease of use. They ensure that Cortijo Sylvestre's website works properly and they also remember, for instance, your own preferences. This enables us to optimise the website for you. You can disable cookies by configuring your internet browser so that it does not store cookies. In addition, you can delete all information previously stored using your browser settings.

What happens to your data

- All the data you provide us with when making a booking will never be given or sold to third parties. The data is only for our own administration with regard to your stay at Cortijo Sylvestre. The only exception to this is the necessary provision of some data, including your social security number, to the Spanish government (Guardia Civil) for tax and tourist registration purposes.
- A booking with us can also be made at various booking sites. We would like to point out that the privacy statement there may be different from our own. Please check this

carefully before making a booking through such a site. We are not liable for the information provided there and may be sold to third parties.

- By entering into a reservation agreement, you indicate that you give permission for the data you provide to be processed and stored as indicated above. Of course, you have the right to revoke the given consent for a certain processing at any time, as far as it does not conflict with the legislation we have imposed. You have the right to access, correct and delete your data at any time, insofar as this is not in conflict with the legislation imposed by us. You can also submit a complaint to the privacy supervisor at any time. If you have any questions about the privacy of your booking data, please email info@cortijosylvestre.com.
- Both when contacting us via the contact form on our site cortijosylvestre.com as when making a reservation request, we only use the minimum information necessary to enter into an agreement with you or to be able to correspond with you.
- We do not use automated decision making.
- Any contact requests and mails regarding reservation requests and reservation confirmations are stored on our computer which is password protected and equipped with the latest security software.
- In the unlikely event that we discover a security breach, we will immediately inform the Dutch Data Protection Authority.

Referral via our website

Our website contains various links to other websites. We have no control over the website you visit once you click on the link. We therefore do not accept any responsibility for the privacy of these websites. You will have to check the privacy statement of the linked website yourself.

View, modifying or deleting data

You have the right to view, correct or delete your personal data. You can make this known via info@cortijosylvestre.com.

You also have the right to withdraw your possible consent for the data processing or to object to the processing of these data by W.G.P. Jansen responsible for Cortijo Sylvestre.

In addition, you have the right to have your data transferred by us. You can make this request via info@cortijosylvestre.com.

To make sure that the request is made by you, we ask you to send a copy of your identity document with the request. In this copy, please make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black. This is to protect your privacy.

We will respond to your request within four weeks.



Finally, we would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Netherlands Personal Data Authority. Please refer to the website of the Personal Data Authority.

Do you have questions about this privacy statement or do you have a complaint? Please contact the owner of Cortijo Sylvestre at info@cortijosylvestre.com.