



Terms & Conditions

My services are secured with a £25 retainer. Receipt of the retainer payment confirms the Agreement and secures my availability for the Event on the agreed date and time for the agreed Fee. Should you wish to cancel your wedding your £25 will be refunded, minus any administrative costs incurred (arranging an assistant etc).

It is the Client's responsibility to inform me of any potential issues such as, but not limited to, medical conditions, allergies, and/or sensitivities. I cannot be held liable for any condition that arises or loss incurred by the Client if the Client has not informed me of any known conditions as stated above, or of any conditions unknown to the Client at the time of the service.

Bridal trials usually take place at my house in Cheltenham. During the COVID-19 pandemic I request that you attend your bridal trial alone to reduce the amount of people I have in my home.

An invoice for the balance of the Fee will be sent to the Client 4 weeks before the date of the Event, unless the Event is in less than 4 weeks' time in which case it will be sent immediately after the booking has been secured. The retainer is deducted from your final fee.

Full payment of the balance of the Fee is required 2 weeks before the Event at the latest, if the Event is less than 2 weeks away full payment is required to secure the booking. There are no exceptions to this.

Payment can be accepted via bank transfer or PayPal.

There may be circumstances beyond my control where I am sick, or otherwise unavailable, sometimes at short notice. In such a case I would contact you at my earliest convenience and endeavour to make favourable alternative arrangements if possible. Your retainer and full payment would be refunded with immediate effect. I would endeavour to find cover for your wedding and provide the replacement artist with detailed products notes and photographs from your trial.

Use of my services constitutes acceptance of my terms and conditions.

With thanks